





# **VALUE**

"NRT IS COMMITTED TO OUR CUSTOMER'S SUCCESS. DELIVERING SOLUTIONS THAT MAKE A DIFFERENCE, WE IMPLEMENT PROVEN INNOVATION, EXCELLENT CUSTOMER SERVICE AND QUALITY THAT SET US APART ON A GLOBAL SCALE."

# JOHN DOMINELLI

President and CEO of NRT Technology Corp.

# NRT PROVIDES THE MOST INNOVATIVE PAYMENT PROCESSING, CASH HANDLING & CASH MANAGEMENT PRODUCTS, SERVICES & SOLUTIONS IN THE CASINO INDUSTRY.





Our story began with Point-of-Sales systems and we've grown exponentially since offering cash handling solutions, cash management systems, retail and vending devices and our own end-to-end financial transaction processing services. We are now operating in the retail, gaming and banking space. All of our products are designed, developed, manufactured and supported inhouse. This is how NRT maintains market leadership year after year.



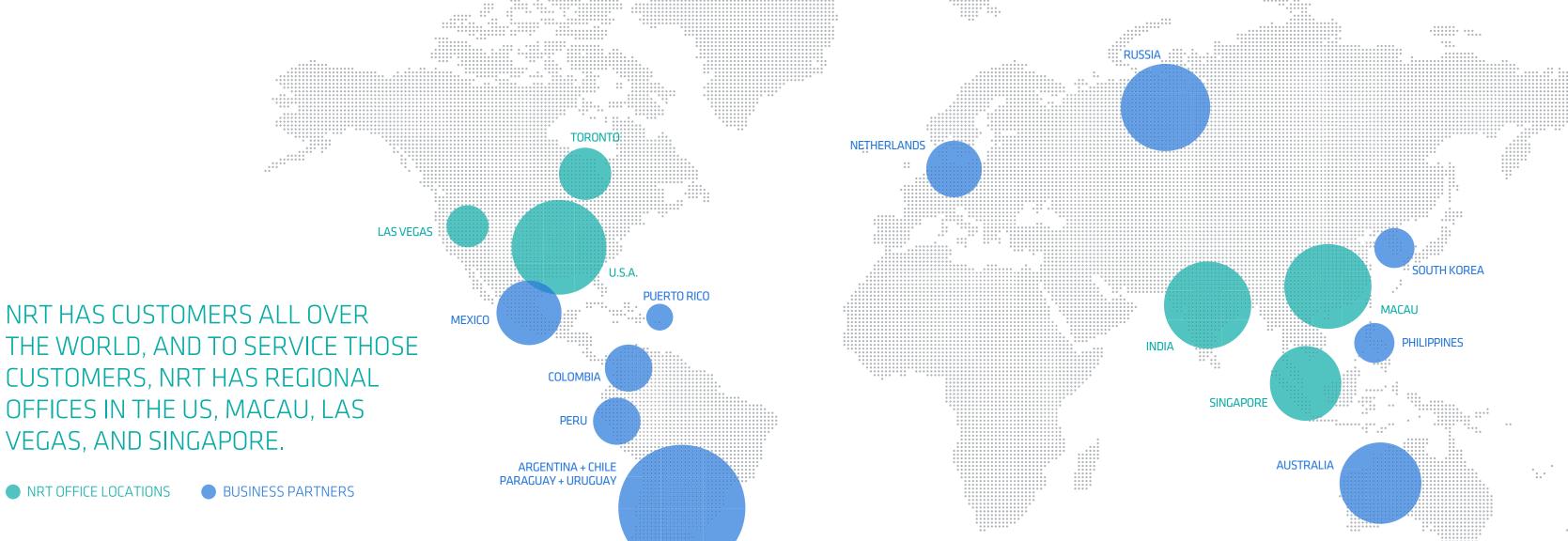
# FLEXIBILITY

NRT solution is scalable, whether you are a local gaming hall or a large gaming corporation with multiple casinos, our solution is designed to meet all of your requirements. Our products are also customizable, leveraging the R&D from each sector, we have developed unique and innovative products that effectively provide business solutions.



# **GLOBAL PRODUCTS**

NRT provides an array of innovative products that are designed with the intent to meet the needs of a universal marketplace. Adaptable to any currency, language, and local compliance requirements, our products are used around the world by casinos, retailers and financial institutions.



NRT OFFICE LOCATIONS

**AUSTRALIA** 





STRONG & EXPERIENCED
COMPANY OVER **20 YEARS**IN TECHNOLOGY



SETTLES OVER \$ 15 BILLION ANNUALLY



NRT PROCESSES PAYMENTS FOR OVER **35,000 ATM** IN NORTH AMERICA



**200 MILLION**TRANSACTIONS
PROCESSED ANNUALLY



QUICKJACK KIOSK SOLUTIONS
GLOBALLY



ACTIVE-ACTIVE
TRANSACTION PROCESSING
INFRASTRUCTURE

#### ALL IN-ONE

We design, build and implement all of our products and services from end-to-end. This guaranties the fastest turnaround and delivery in the industry.

### PERFORMANCE

We set the standards of product performance.

To maintain global leadership, you must perform.

#### **RELIABILITY**

We are committed to producing the most reliable solutions. With a mandate of 99.99% uptime, we stand behind our service.

# **SUPPORT**

Around the clock support, we work when you work 24/7/365. Our support staff is professionally trained and ready to answers all of your questions.

#### MOBILE MANAGEMENT

Experience the new CHS mobile app. Manage and monitor real time reporting with CHS. Put the power in your hands.

#### INNOVATIVE TECHNOLOGY

We equip our customers with the most innovative payment processing, cash handling and cash management products, services and solutions around the world.

# INTEGRATION

NRT's world-class payment processing (cash access) solution connects to all financial institutions, giving your casino patrons instant access to ATM, credit card cash advance, POS Debit, Dynamic Currency Conversion, Express ticket and Check Cashing Services at the cage and kiosk. All in one fully integrated package.

# **CUSTOMER CENTRIC SOLUTIONS**

We are committed to our customers' successes, Key attributes of these solutions include faster transaction processing speed, lower handling costs, optimum reliability, and strategic positioning for new applications.

# **REAL-TIME MANAGEMENT**

Experience the award winning CHS® backoffice enterprise management and monitoring system. Obtain real-time unit statistics, events, alerts and reports on one powerful web-based platform.



**JOE ANCELL** M.S. General Manager Sky High Gaming, Illinois.

about any suspicious activity after hours."



# CASH HANDLING

Your casino guests can easily process every transaction with our industry leading QuickJacks, this makes our kiosk solutions the first choice for casino operators.



# CASH ACCESS

NRT is your experienced processing platform, process all of your financial transactions on our smart and secure network. We partner with you to drive more cash to the floor through innovative transactions.



# CASH MANAGEMENT

Monitor and manage all of your cash activity centrally in real time with our award winning CHS Back-office & Mobile solution.



This is the flagship model in the QuickJack line up. Designed from the ground up, this is a purpose-built cash handling kiosk for casinos. Beautiful sleek curves and small foot print design, equipped with a 5-cassette high speed Wincor Nixdorf CMD-V4 bundle cash dispenser, this high performance and incredibly reliable QuickJack2 is the best in class solution.



# HIGHLIGHTS

- Interactive 17" touch screen display
- Universal currency cash dispenser
- 5 high capacity programmable cash cassettes with separate reject bin
- Up to 4 high capacity coin hoppers
- ATM ready encrypted PIN pad
- EMV ready hybrid DIP card reader
- Inkless thermal receipt printer
- Dual bill acceptors
- Prominent programmable backlit attract arrow on front door
- ADA compliant

- Optional: Motorized High-Coercivity (HiCo) card reader
- Optional: Advertise and entertain with a 27" top-mounted LCD screen
- Optional: Facial camera
- Multi-language support
- Custom color available
- Optional: TITO Ticket Printer
- UL 291 Level 1 safe
- Optional 1D/2D barcode laser scanner
- UPS





QuickJackV4 is the latest revision in the QuickJack line. This 4th generation offers a large touch screen, USB plug and play components, a reliable receipt printer, an optional TITO ticket printer and 4 coin hopper option. This new version maintains the same aesthetic as the previous QuickJack, allowing the casino to maintain a uniform kiosk deployment.



# HIGHLIGHTS

- 15" touch screen display
- Universal currency cash dispenser
- 4 high capacity programmable cash cassettes with separate reject bin
- Up to 4 high capacity coin hoppers
- ATM ready encrypted PIN pad
- EMV ready hybrid DIP card reader
- Inkless thermal receipt printer
- Dual bill acceptors

- ADA compliant
- Optional: Facial camera
- Multi-language support
- Custom color available
- Optional: TITO Ticket Printer
- UL 291 Level 1 safe
- Optional 1D/2D barcode laser scanner
- UPS



# QUICKTOUCH



A versatile kiosk platform: slim and sleek, fully customizable to meet any requirements. The QuickTouch features a large touch screen monitor, powered by the same CHS software platform as the QuickJack, and each component can be centrally monitored through CHS Backoffice.



# HIGHLIGHTS

- Interactive 19" touch screen display
- Optional: 24 inch top monitor for marketing
- ATM ready encrypted PIN pad
- EMV ready hybrid DIP card reader
- ADA compliant
- Multi-language support
- Custom color available
- Optional: Facial camera
- UPS

# OPTIONAL DEVICES

- Card printer
- TITO Ticket Printer
- Thermal Receipt Printer
- Bill Acceptor
- ID/Passport Scanner
- 1D/2D barcode scanner
- Motorized ID/card reader
- Smart card dispensing
- BOCA ticket printer
- Web camera
- OMR ticket reader



# QUICKJACK - Attendant Jackpot POWERED BY (CITE)

Reduce jackpot payout time and increase patron gaming time with the QuickJack - Attendant Jackpot kiosk. This machine acts as a remote employee cashier window. When placed on the gaming floor, attendants simply validate the jackpot through the interface and cash is dispensed accurately in seconds. Attendants may choose to split payout between cash and tickets. Using the attached laser printer and keyboard, attendants can easily update patron information, apply tax withhold and produce W2G forms.



#### HIGHLIGHTS

- 15" touch screen display
- Universal currency cash dispenser
- 4 high capacity programmable cash cassettes with separate reject bin
- Up to 4 high capacity coin hoppers
- ATM ready encrypted PIN pad
- EMV ready hybrid DIP card reader
- Inkless thermal receipt printer
- ADA compliant

- Optional: Facial camera
- Multi-language support
- Custom color available
- Optional: TITO Ticket Printer
- Optional: Bill acceptor
- UL 291 Level 1 safe
- Optional 1D/2D barcode laser scanner
- UPS



# QUICKJACK 88 + QUICKJACK 88 Slim POWERED BY (C)



World-Renowned performance, security and reliability the QuickJack 88 and the QuickJack 88 Slim is designed for properties looking to save space with a smaller footprint and still offer its patrons self-serve cash handling functionality it desires.



#### HIGHLIGHTS

- 15" LCD Display with 8 soft keys
- Universal currency cash dispenser
- 4 high capacity programmable cash cassettes with separate reject bin
- 3 coin hoppers
- ATM ready encrypted PIN pad
- EMV ready hybrid DIP card reader
- Inkless thermal receipt printer
- Up to 2 bill acceptor, 1000 to 6000 notes capacity

- ADA compliant
- Multi-language support
- Custom color available
- Optional: TITO Ticket Printer
- Optional: Facial camera
- Awareness mirror
- UL 291 Level 1 safe
- Optional: 1D/2D barcode scanner
- UPS



# CASH ACCESS

# NRT FINANCIAL SERVICES SUITE



NRT provides the most innovative payment processing, cash handling and cash management products, services and solutions in the casino industry. NRT's world-class payment processing (cash access) solution connects to all financial institutions, giving your casino patrons instant access to ATM, credit card cash advance, POS Debit, Dynamic Currency Conversion, Express Ticket™ and electronic check cashing services at the cage and kiosk, all in one fully integrated package. This provides your patrons with ultimate flexibility and ensures maximum cash-to-the-floor for your casino.

These convenient services consist of the following cash access points:

- Cash Advance (credit & debit)
- ATM
- Dynamic Currency Conversion
- Express Ticket<sup>™</sup>
- Electronic Check Cashing
- QuickData™
- Cage Centre™

Seamlessly add NRT's cash access services to all of your QuickJack and ABM machines and receive detailed and transparent transaction reporting with ongoing customer support. We work with you on every aspect of the process, from the device and user experience to the national and world-wide banking networks. Our fully integrated solution enables flexibility, accountability and reliability.

# CAGE



Complete transactions quickly and easily, and simplify workflow for your staff. Cage Centre provides debit & credit cash advances; check cashing services, and detailed reports through the web. Cashiers can connect to Cage Centre's simple interface, allowing them to populate patron data automatically through an ID, or manually using our tips and tools. When needed, an array of cage reports is always just a click away.

# **BENEFITS**

- Improve transaction time & accuracy
- Simplify cashier training
- Retrieve patron data automatically
- Track all transactions
- Fraud control
- Total Control of Payment Systems

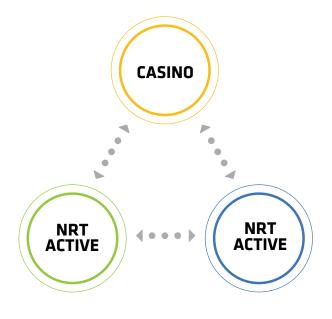
#### FEATURES

- Initiate credit & PIN debit transactions.
- Retrieve pre-authorized ATM transactions.
- · Electronic settlement; no checks to deposit.
- Auto-populated ID swipe & barcode reader technology.
- Customizable fee waiver and VIP fee discounting options.
- 24/7 monitoring & call centre for referral transactions.
- · Excluded patron program.
- Loyalty card tracking.
- Casino-determined controls & access.
- Optional address verification and CVV entry.
- Title 31 tracking on every transaction.
- E-Check service at QuickJack and CageCentre.

# **ACTIVE-ACTIVE PAYMENT PROCESSING INFRASTRUCTURE**

Up-time is our number one priority and NRT is committed to our customer's success. We win, when you win. This means providing the most reliable payment processing infrastructure in the industry.

- NRT operates two PCI compliant mirrored data centers located in separate geographic sites, with a private LAN extension connecting the two sites.
- Each site has redundant telecommunication links to the networks, internet and third party processors with dual routers and dual circuit configurations.
- The databases are synchronized and backed up daily. The backed up data is stored off site and tests are regularly conducted to ensure the data is recoverable.
- Peer-To-Peer replication is bi-directional allowing both databases to be online and active simultaneously.
   Replication occurs real-time rather than at intervals, mitigating potential for data loss.
- When scheduled maintenance is performed at one data center, all transactions are automatically routed to the other active center.



Data Security: NRT maintains PCI-compliant systems and processes both within and among its business partners. Our highly advance systems encrypt data from the ATM and Cage Centre level such that our clients have no exposure with data transfer through casino local area networks. Encrypting the entire message at the device level is a step above what is required by PCI. This process enables NRT to utilize existing property internet services to conduct transactions without any special encryption hardware or routers to maintain. Utilizing the existing internet services lowers the cost of operations, and the savings are passed to you through increased commissions.

# CASH MANAGEMENT





QuickBank is the next generation of cage automation using a revolutionary high capacity cash recycling technology, coupled with several choices of coin handling devices, employees can withdraw and deposit floats and wallets automatically. With QuickBank, you can expect:

- Reduced labor costs by automating cash handling
- Increase cash utilization ratio by customizing floats and wallet size
- Increase time on floor by reducing time spent on pre-shift and post-shift routines
- Improve security and eliminate shrinkage

# HIGHLIGHTS

- Foreign Object detection on the input/ output tray.
- Cash dispensing and Depositing.
- UL291 Level 1 Safe
- High cash capacity: up to 16,000 notes.
- 4 high capacity cassettes.
   (2.500 notes each)
- 4 compact cassettes (1,500 notes each)
- NRT Cash Cycle Management System (CCMS) ready
- Front load for employee interface
- Input/Output of up to 200 banknotes at a time.

- Intermediate storage/escrow.
- Processing speed of over 10 banknotes per second.
- Recycle of up to 7 denominations.

# **OPTIONAL FEATURES**

- Rolled coin dispensing
- Loose coin dispenser
- Bulk coin deposit
- Coin recycler
- Multiple currency support ability to accept foreign currency.
- Electronic combination safe lock



# "The only thing that rivals the efficiency and excellence of the NRT product is the amazing job they did with the installation! Everything was organized, professional, and timely - It couldn't have gone any smoother than it did."

LORRAINE NEVINS
Director of Slot Operations
Mohegan Sun Casino

# **CHS Enterprise Management Solution**

#### REPORTING & MONITORING

- Customized reports to meet your operational requirements.
- Real-time alerts and notifications via e-mail and SMS.
- Detail and Summary Reports for Audit & Accounting.
- Transaction, device and event reporting on all transactions.
- Monitor multiple properties within your casino enterprise centrally.

#### AVAILABILITY & RELIABILITY

- Zero downtime as QuickJacks will continually process transactions in the event of lost connection to backoffice or internet/LAN.
- Real-time graphical dashboard of machine status and cash positions.
- Transaction reporting on ATM and Cash.
- Advance for dispute resolution and audit.
- Intuitive backoffice interface for quick training of new users.
- Integrated notification paging system.

#### UNIT & FLEET MANAGEMENT

- Flexible Admin-send commands to a specific QuickJack, a group or all units on demand.
- Comprehensive Event and Device tracking via dashboard feature.
- Over 300 real- time alerts.
- Manage and monitor "on the go" with CHS Mobile app for iOS and Android.
- Real-time statistical data of the "health and wealth" of your fleet of units on the casino floor or anywhere in the property.

#### SMART, SIMPLE, SECURE,

- CHS is the Award Winning Backoffice Enterprise System.
- First Choice for gaming operators globally.
- Licensed and Approved in every major gaming jurisdiction.
- Interfaced with all the leading Slot Management Systems.
- Experience the NRT difference.

# **CHS APPLICATIONS**

CHS® and its advance customer centric application suite has been the foundation for gaming operators looking to enhance their casino patrons experience. For over a decade this sophisticated system captures, manages and reports on both the transactional activity, events and the overall "health" of the platform. This web-based technology can connect you to every NRT hardware product simultaneously carrying out functions such as ticket redemption, bill breaking, player points and cash advances transactions, just to name a few. The user experience is an important and valuable driver in the innovative CHS application portfolio. NRT has integrated over a decade of experience with this product in the field building in major efficiencies, flexibility and capabilities to the enterprise solution that will drastically reduce the time it takes to process so you can work, Smart, Simple and Secure.

- Ticket & Multi ticket redemption
- Bill breaking
- Currency exchange
- ATM transaction
- Check Cashing
- Credit Card Advance and POS Debit
- Player points redemption
- Attendant Jackpot dispensing
- Employee Float dispensing
- Parking validation
- E-coupon redemption
- Pre-paid card transaction
- Stored value card or wagering
- TITO ticket printing for coinless
- Express Ticket -slot ticket or cash option
- Multi Languages
- Custom applications available



# **) CHS HOSTED SERVICES**

Managing a SQL Server and database requires investments in hardware, licenses and technical resources. With NRT's new Hosted CHS BackOffice, customers can now benefit of having access to a full range of reports and monitoring of their NRT kiosks, without the headaches of having to manage their own SQL server onsite.

- Full access to real-time monitoring and management of all unit activity and availability via a web based application.
- Significant IT related cost reductions
- Access to customized reports with enhanced report filtering:
- Machine Status
- Machine Configuration
- Data hosted in a PCI compliant Data Center.
- · Security and privacy to each property's data.
- Properties will only have access to their own data.
- Data can be downloaded on Demand.





# **CHS MOBILE**

Casino operators can conveniently walk the casino floor and have access to their system data and receive the same system alerts and transactional events & details that reside in the back office. With our native iOS and Android app you will get the same rich data that you receive in the backoffice now in the convenience of a tablet and/or smart phone device.

# TRANSACTIONAL DETAILS

You get the same real-time transactional information with filtering and search capabilities you quickly and efficiently navigate through the system.

# **DISPUTE RESOLUTION**

This innovative feature starts with a quick look up or search of the transaction or event that is being disputed by a casino guest. Once you found the transaction or event in question you can walk the guest through the detail that was reported to the backoffice and help them to a resolution quickly. Once a dispute is resolved you can add a note and post it to the system for auditing purposes. Reduce waiting times by 30-60 minutes.







# **CUSTOMER SUPPORT CENTER**

All NRT solutions are backed by its around-the-clock customer support, through either our web-based client portal, or directly over the telephone. For those unwanted moments, NRT has you covered. NRT delivers courteous, efficient, and quality service to our clients. We are always happy to help you find the answers you need and the solutions you deserve. NRT has built strong relationships with the most reliable tier 1 hardware service providers in the world to service your NRT products.

- Efficient, streamlined assistance CSC serves as a single point of contact for both hardware and software support needs.
- · Advanced trouble ticketing system created a knowledge base of issues and interventions.
- Leverage prior issue database and common resolutions for efficient and reliable service.
- Peace of mind customers have access to phone support, any time, day or night 24/7/365.
- Real people, real solutions our technical support understand unique requirements of the casino industry.
- Highly experienced employees to handle your every need.
- Everything handled in-house diagnose, triage, dispatch, escalation, resolution.
- Proprietary event capturing and monitoring system allows for unmatched customer support.





Since 1993, NRT has been a pioneer in the gaming industry, leveraging innovative technologies that improve the casino experience. Utilizing NRT's innovative cash handling system and executing the first automated jackpot payout, Our comprehensive ticket redemption solution has changed the casino guest experience. Streamlined casino operations and eliminating cage line-ups.

Innovation Delivered.



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