

Return Merchandise Authorization (RMA)



Instructions:

1. Complete the following form.
2. If Shipping Address is not the SAME as Billing Address, then please complete that section.
3. Click the "Submit by Email" button to email this information to NRT. You cannot SAVE this form, so click the "Print Form" button if you wish to retain a copy.

Important!

1. The product cannot be returned without an RMA number.
2. Upon submission of this form, a NRT representative will review your request. If approved, we will contact you by e-mail (within 2 business days) to provide an assigned RMA number and shipping information.
3. The customer is responsible for freight charges. Any replacement parts when authorized will be shipped only when the defective part has been received by NRT.

Billing Address:

* *Fields marked with an asterisk are required.*

- * Company Name:
- * Address:
- * City:
- * State:
- * ZIP Code:

Shipping Address:

Same as billing address? Yes No

- Company Name:
- Address:
- City:
- State:
- ZIP Code:

Return Information:

- * Contact Name:
- * Phone:
- Fax:
- * Email:

Item for Return:

- * Original Invoice No.:
- * NRT Serial Number:
- * Part Number:
- * Part Description:
- Part Serial Number:

* Reason for Return:

Note: If reason "other" provide additional information below.

Additional
Information: